Metrics@Google

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Security@Google

- Who are we?
- Secops
- ISE
- Appsec
- Safebrowsing
 - Anti-phishing
 - Anti-malware

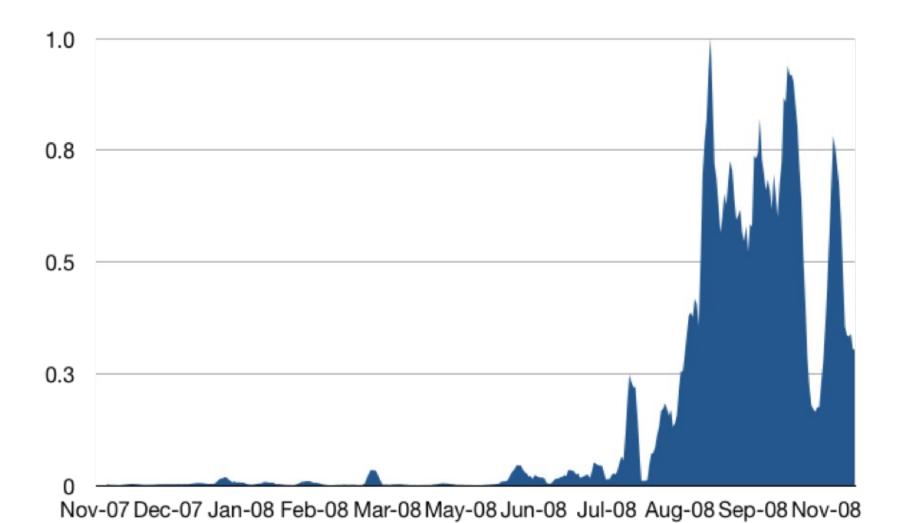
Security Metrics Motivation

- Google is highly data driven
- "How do I determine where to spend effort?"
- "How do we measure our value to our organization?"
- "How can we take a more quantitative approach to security?"

About the Data

- All internal data are normalized on a 0-1 scale
- All data are 7-day moving averages
- The maximum value over the time period is a 1
- When comparing two trends, we will explain the difference in scale verbally and in slide notes.
- This is a presentation of long-term observed trends with limited analysis.

Suspected Account Hijack Signals

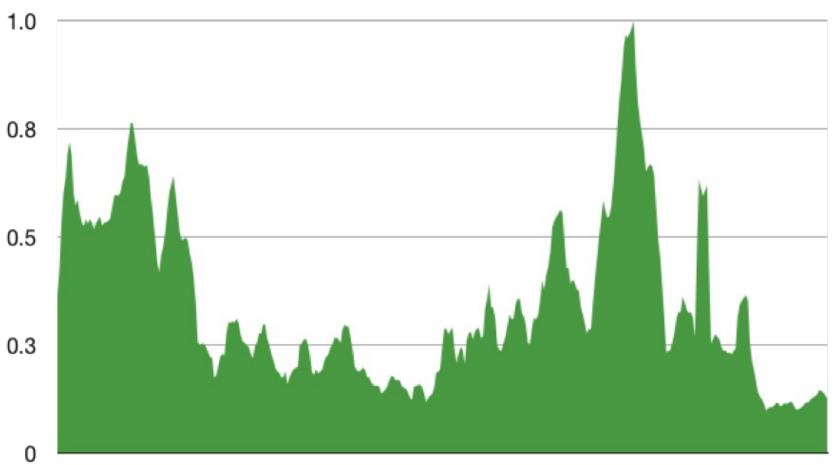


Anti-phishing

Automated system to find phishy sites on the web

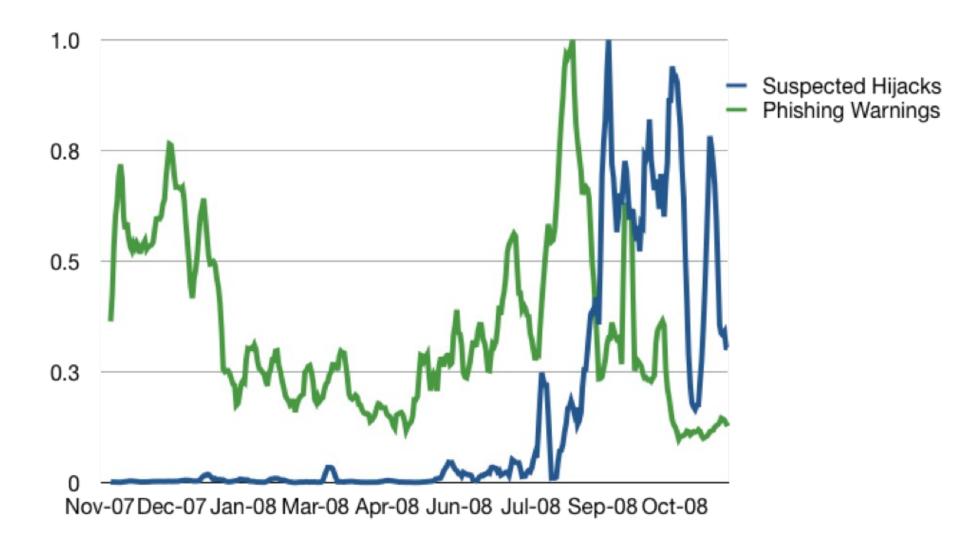


Phishing Warnings Displayed

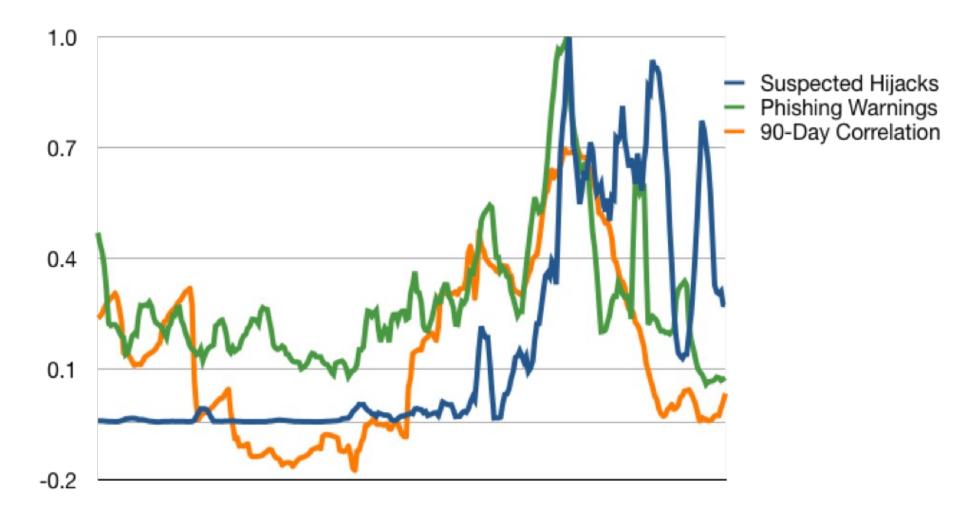


Nov-07 Dec-07 Jan-08 Feb-08 Mar-08 Apr-08 Jun-08 Jul-08 Aug-08 Sep-08 Oct-08

Hijack and Phishing Comparison



Time-Shifted Correlation



Anti-malware

- Ghost in the browser
- Automated analysis to find malicious sites

Warning - visiting this web site may harm your computer!

Suggestions:

- . Return to the previous page and pick another result.
- Try another search to find what you're looking for.

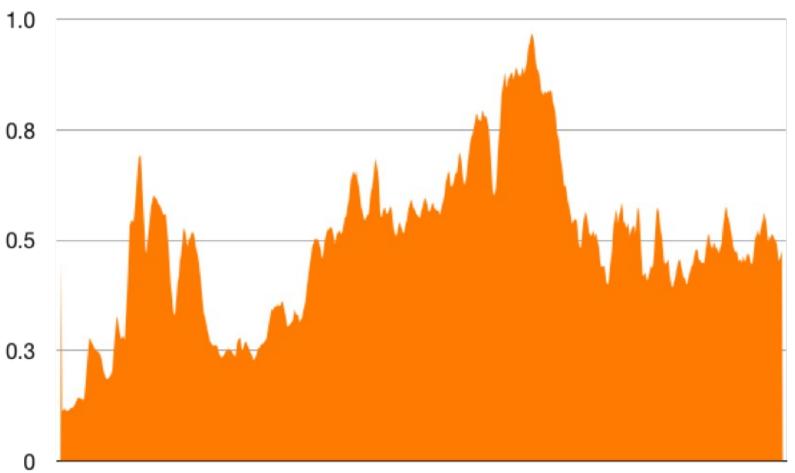
Or you can continue to http://www.justsearching.co.uk/ at your own risk. For detailed information about the problems we found, visit Google's Safe Browsing diagnostic page for this site.

For more information about how to protect yourself from harmful software online, you can visit StopBadware.org.

If you are the owner of this web site, you can request a review of your site using Google's <u>Webmaster Tools</u>. More information about the review process is available in Google's <u>Webmaster Help Center</u>.

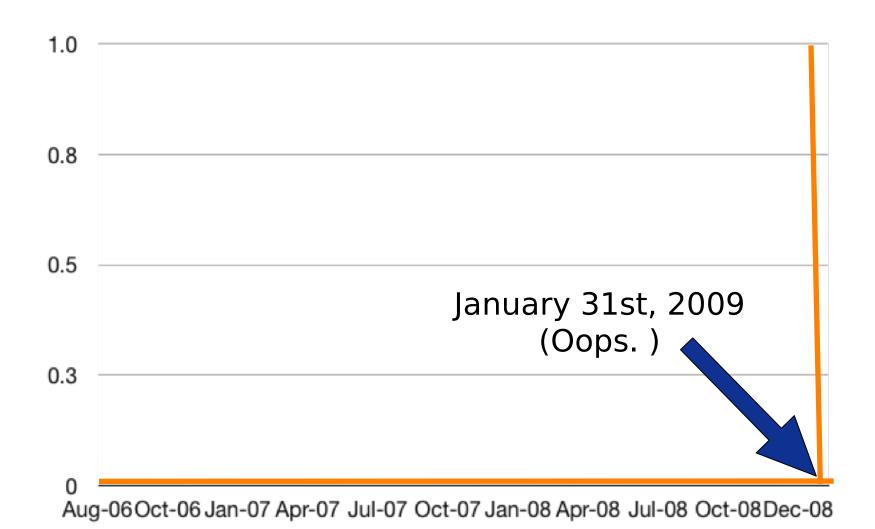
Advisory provided by Google

Malware Impressions 2006-2009

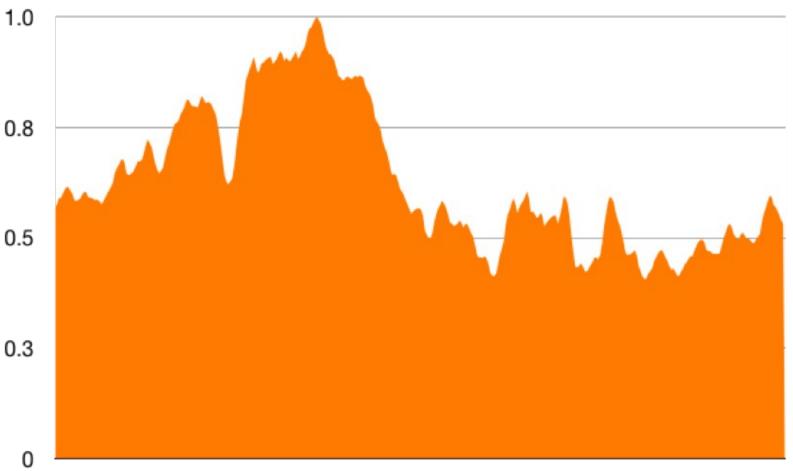


Aug-06Oct-06Jan-07Apr-07Jul-07Oct-07Jan-08Apr-08Jul-08Oct-08Dec-08

Malware Warnings Gone Wrong



One Year of Malware Impressions

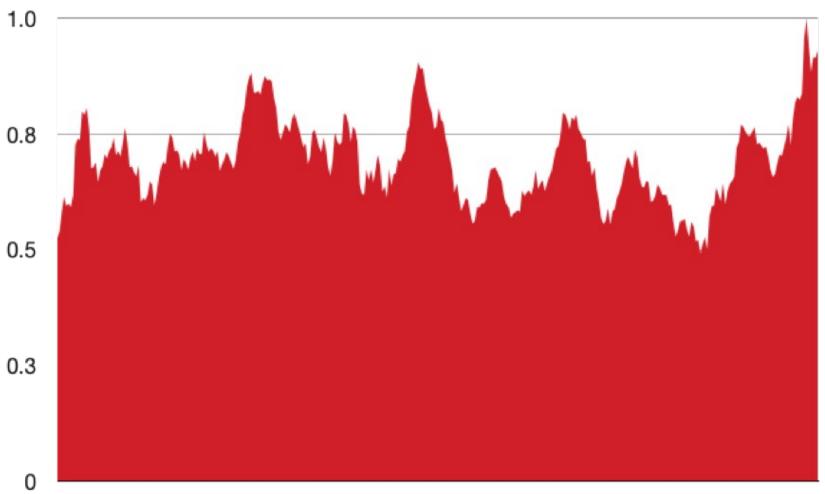


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Checkout Fraud

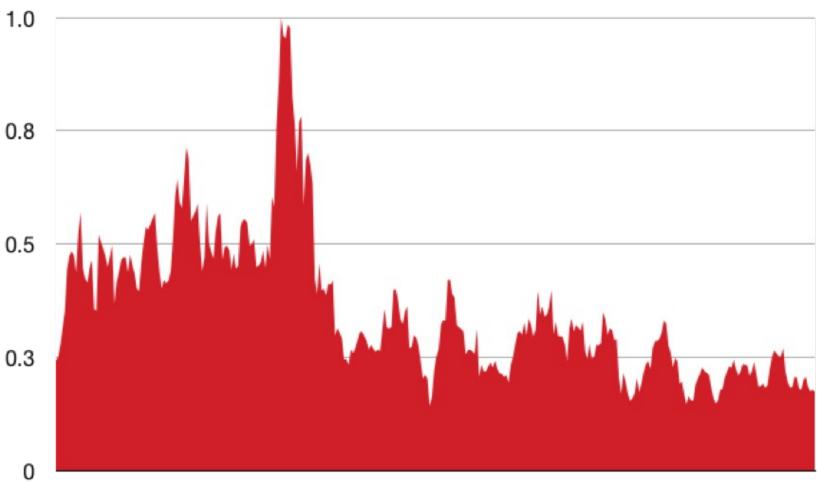
- What is Checkout?
- Not click fraud, but Payment fraud

Unsuccessful Payment Fraud 2008



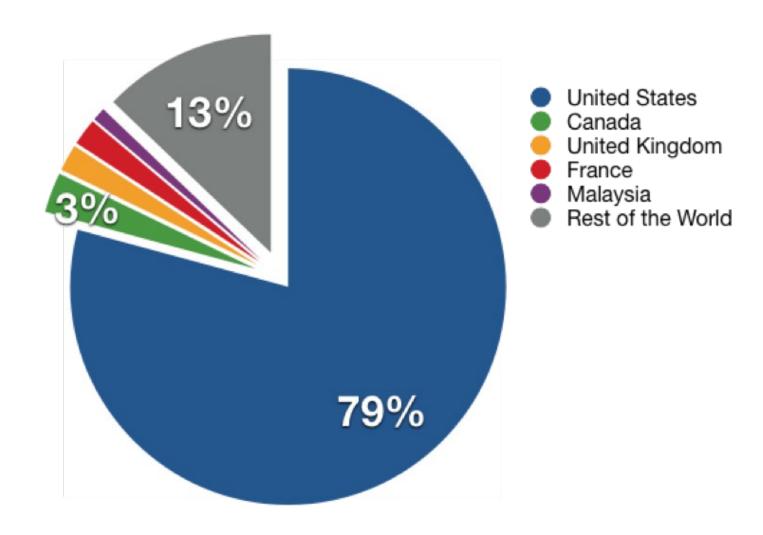
Jan-08 Feb-08 Mar-08 Apr-08 May-08 Jun-08 Jul-08 Aug-08 Sep-08 Oct-08 Nov-08

Detected Payment Fraud 2008



Jan-08 Feb-08 Mar-08 Apr-08 May-08 Jun-08 Jul-08 Aug-08 Sep-08 Oct-08 Nov-08

Fraud Sources by Country



Conclusions and Questions

 Observe long-term attack trends to diagnose sources of attacks and effectiveness of countermeasures.