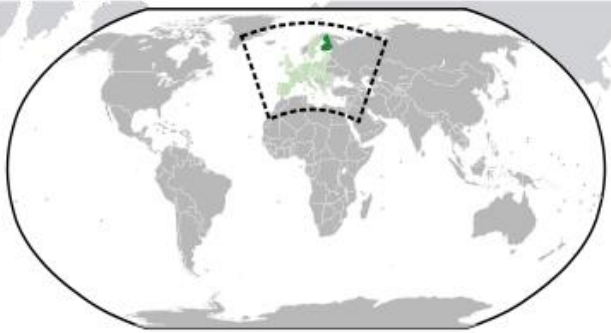


Authors: Christian Frühwirth, Tomi Männistö

Helsinki University of Technology

christian.fruehwirth@tkk.fi , tomi.mannisto@tkk.fi

Special thanks to: Karen Scarfone (NIST)

HELSINKI UNIVERSITY OF TECHNOLOGY

Improving CVSS-based vulnerability prioritization and response with context information

Presented at MetriSec09, Orlando FL

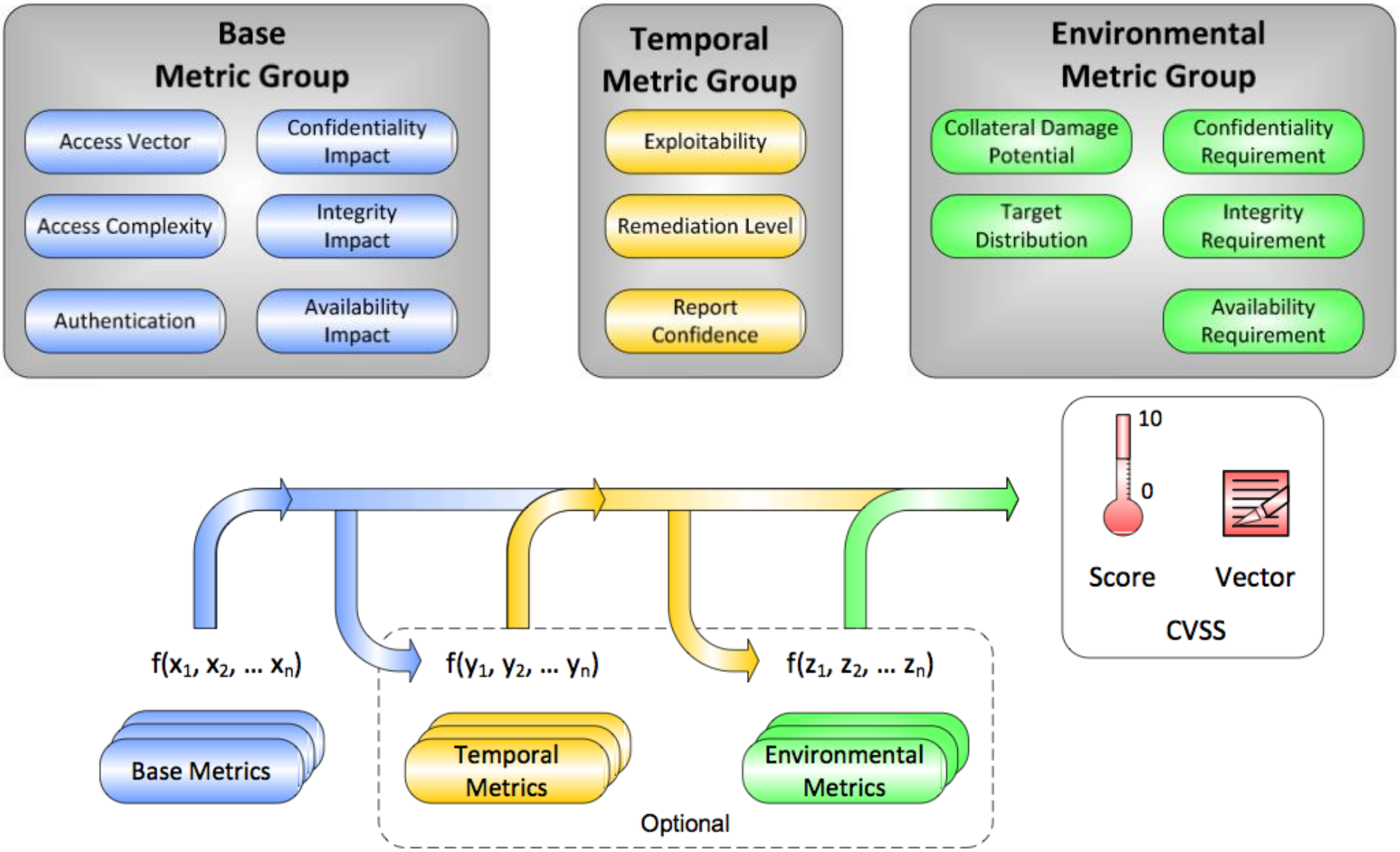
What is CVSS?

- The “Common vulnerability scoring system”
- A severity metric for security vulnerabilities in software products
- A widely used, de-facto standard. (e.g. at NVD)

CVSS

- Assigns vulnerabilities a score of 0-10 (10 = most critical)
- Scores are based on collections of metrics e.g. the vuln. exploitability, impact on information confidentiality, etc.
- The CVSS metrics are divided in 3 groups: *Base*, *Temporal* and *Environmental*.

The common vulnerability scoring system



CVSS usage in the industry

CVSS scores are often used to ***prioritize*** vulnerability responses

- Apply bug fixes
- Roll out patches
- Build workarounds
- …

CVSS usage in the industry

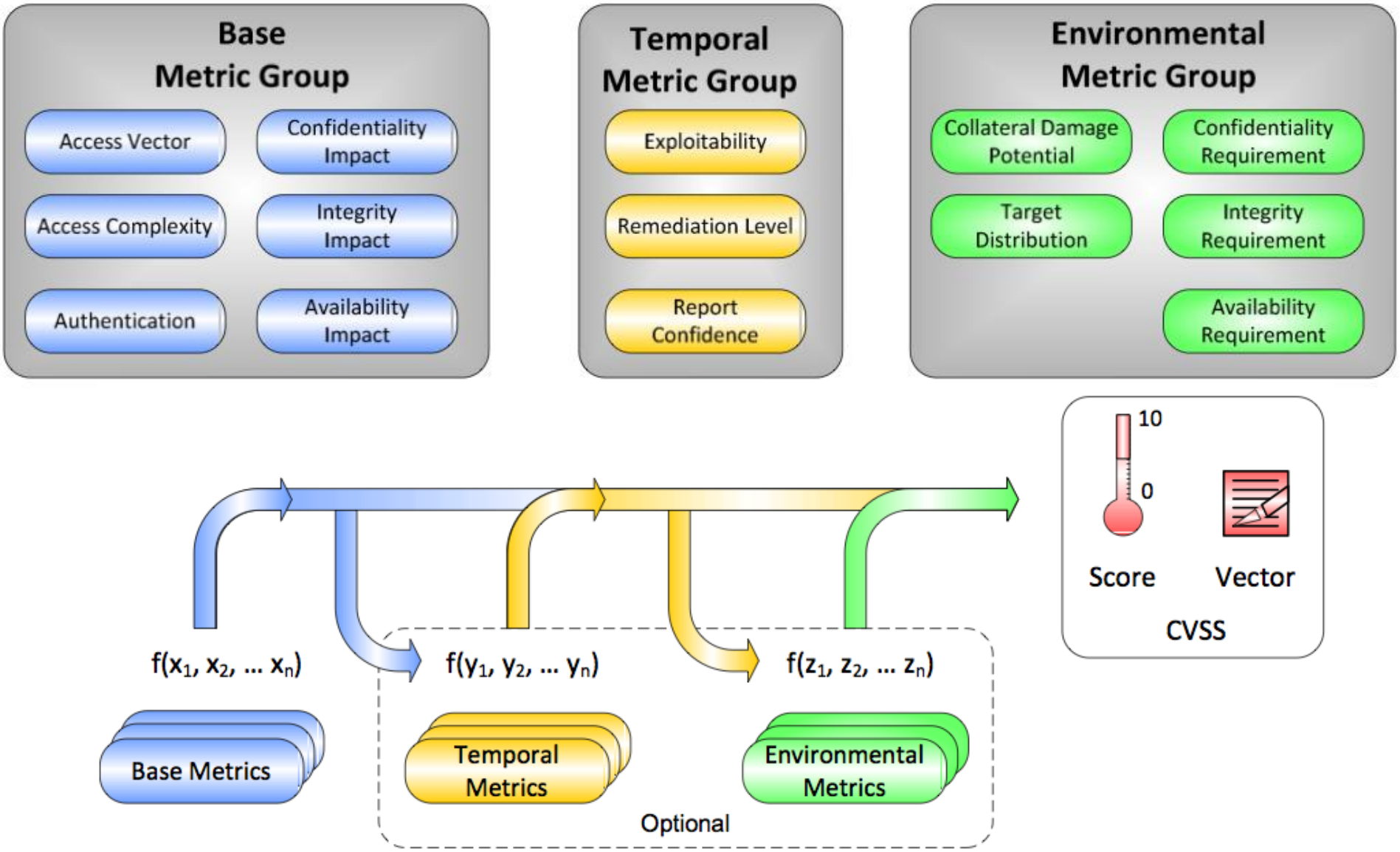
Problem: Many use CVSS information (e.g. provided by the NVD) “as-is”

→Leaving out temporal metrics (e.g. Exploitability)

→Leaving out environmental (context) metrics: Security requirements

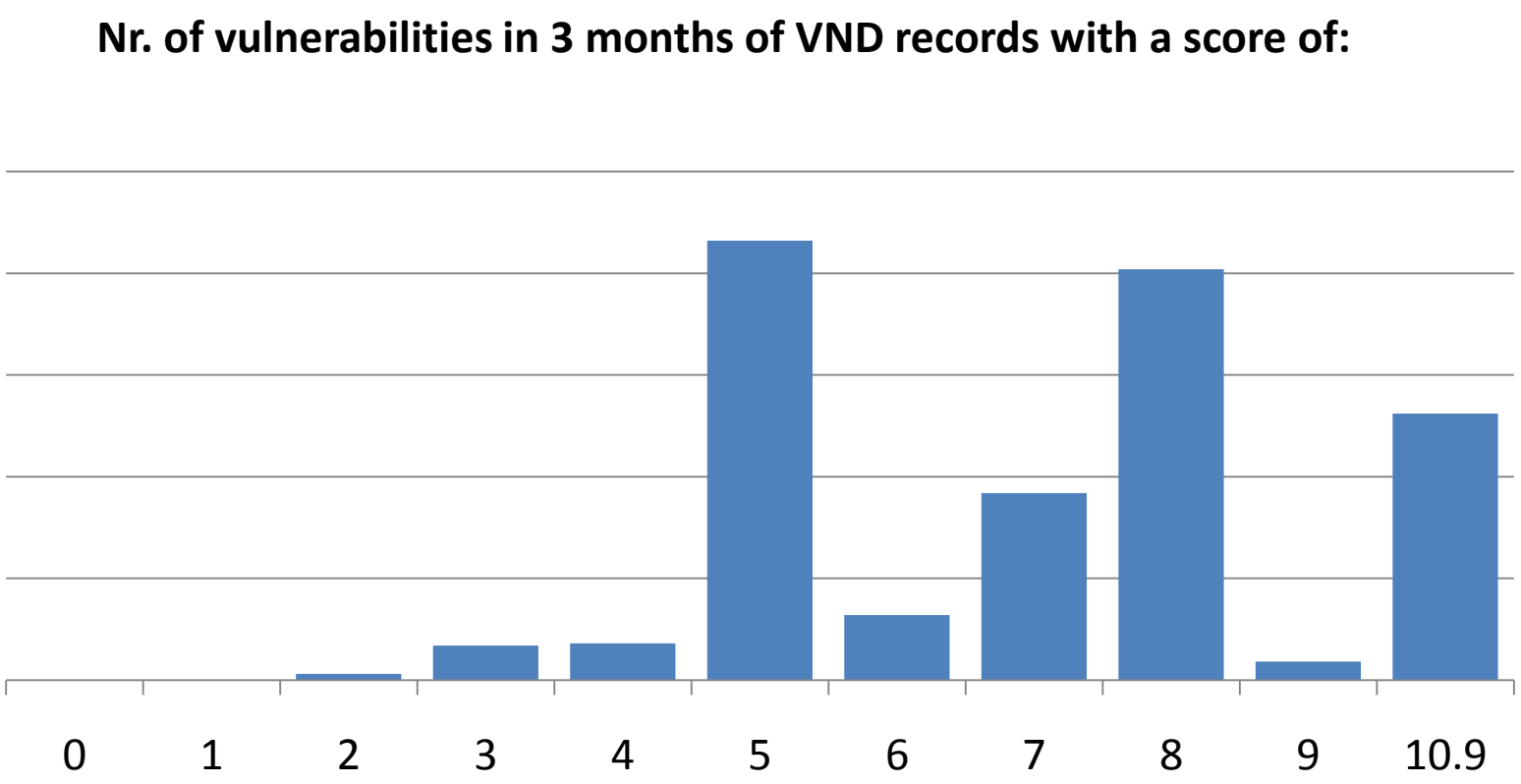
→**CVSS is not used to its full potential**

The common vulnerability scoring system



No context info in CVSS

Using only the base metric group results in too many vulnerabilities with the same scores



Example: NVD entry “CVE-2009- 0609”

Denial-of-service (DoS) vulnerability in the Sun Java System Directory Server.

Base score of **7.8** points. (Categorization: High)

If a company, has a high *requirement for availability* and *exploits for the vulnerability are already available*, the score changes to:

Score of **10** points. (Categorization: Critical)

Different scores, so what?

Companies use scores to *categorize* and *prioritize* vulnerability response processes

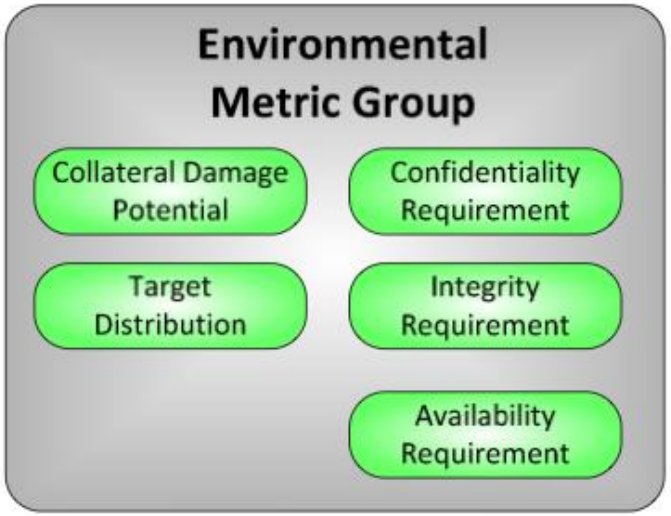
Execution costs of vuln. response processes can vary:

- Critical vulnerabilities need faster response times
- May require unscheduled reboots that affect productivity.
- Indirect costs when patches with potential side effects on other systems have to be rolled-out without prior testing.
- Lower priority response processes can be executed during regularly scheduled system maintenance windows.

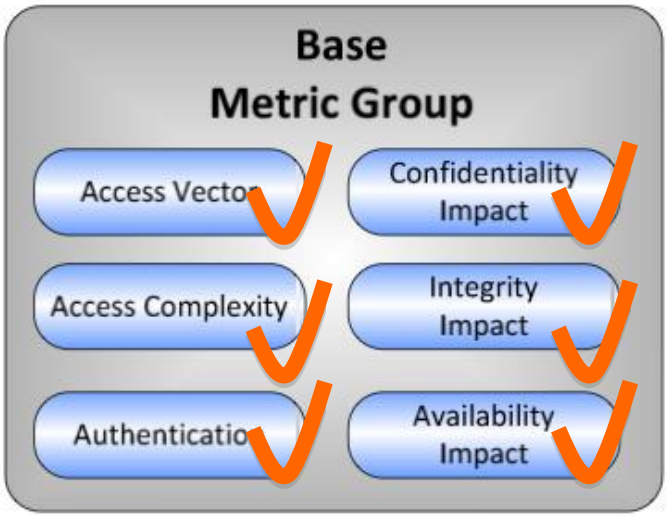
Invest in gathering context information

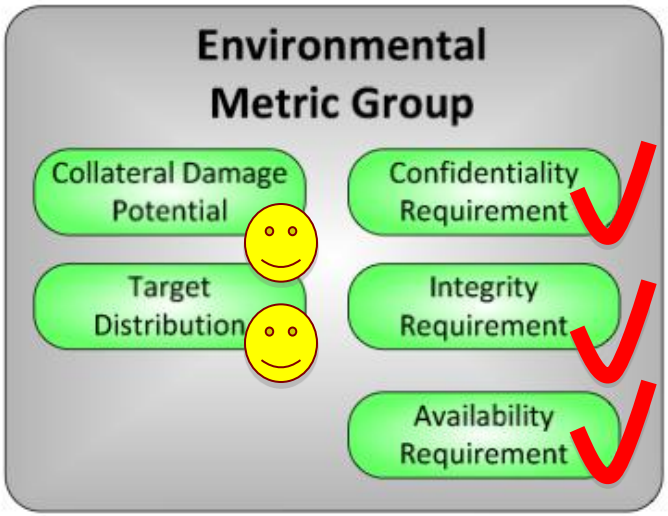
Using CVSS built in context metrics can improve overall vulnerability prioritization, response and save costs.

Problem: “Gathering context info is expensive, how can we estimate whether it will be worth it?”



A little experiment with available and artificial data





How can we estimate whether it will be worth it?

Use available data:

Step 1: Assign a cost factor to the execution of each category of vulnerability response processes (low, med, high, critical)

Step 2: Gather publicly available vulnerability data (e.g. NVD)

Add artificially created data:

Step 3: Estimate the likelihood of patch and exploit availability based on models developed in the literature

Step 4: Elicit high level security requirements in the organization. Use them to determine the likelihood of high, med, low requirements for individual systems.

Step 5: Calculate new scores and categorize vuln. accordingly

Step 6: Calculate anticipated costs for vuln. response processes (using 2 scenarios)

Step 7: Compare costs between scenarios

In practice:
Compare scores in 2 scenarios

	CVSS metric group														Results		
Vulnerabilities	Basic						Temporal			Environmental							
Publication date / CVE / Age	Access Vector	Access Complexity	Authentication	Availability Impact	Integrity Impact	Confidentiality Impact	Exploitability	Remediation Level	Report Confidence	Confidentiality Requirement	Integrity Requirement	Availability Requirement	Collateral Damage Potential	Target Distribution	= Scenario A: Basic Score	= Scenario B: Env. Score	= Difference
2009-01-05																	
...																	
2009-03-20																	
n = 720 vuln.	*Data from NVD entry*						*	**	-	***	***	***	-	-			

* ... *IF [Pareto(age,alpha,k) > Rand()] THEN "HIGH", ELSE "UNPROVEN"*

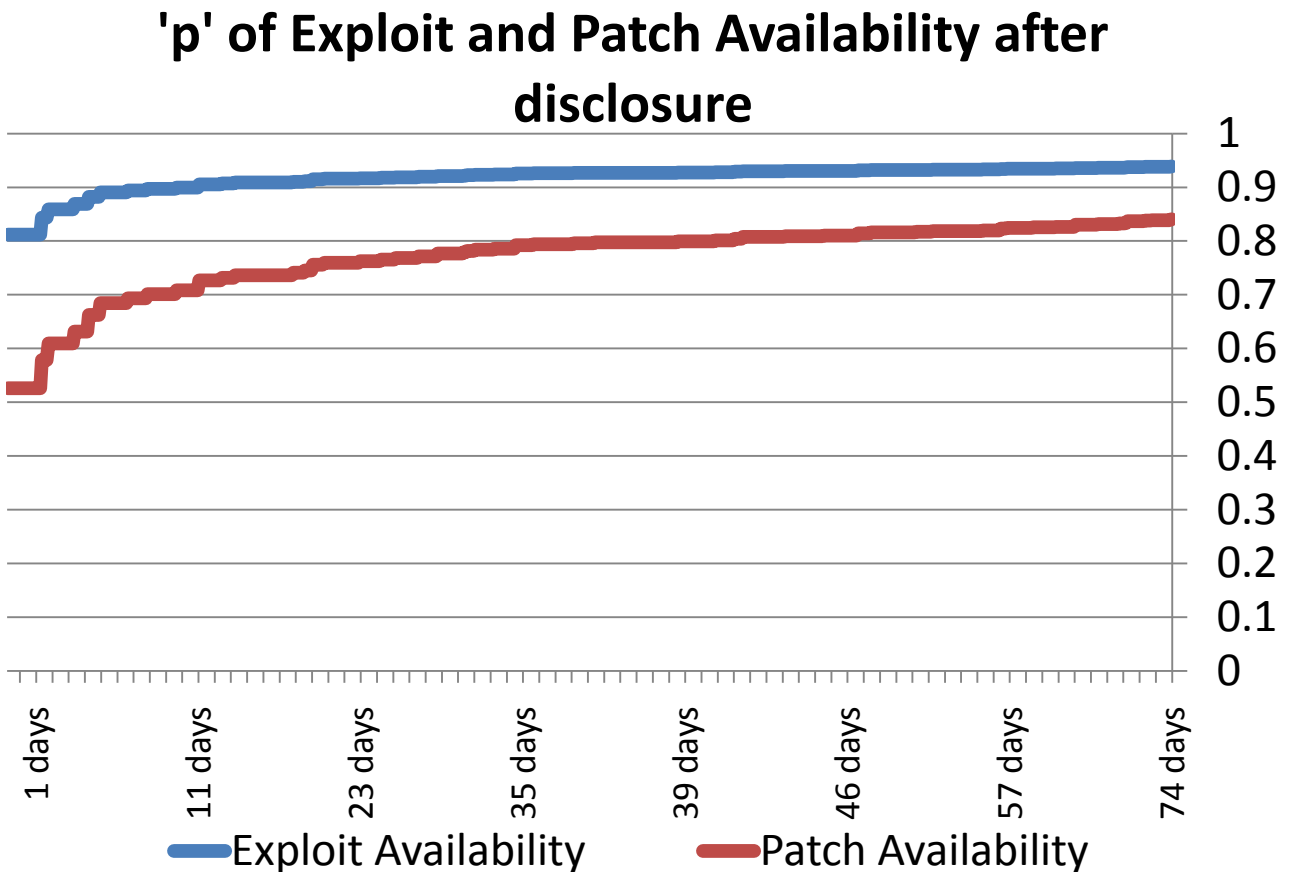
** ... *IF [Weibull(age,lambda,k) > Rand()] THEN "OFFICIAL-FIX", ELSE "UNAVAILABLE"*

*** ... *IF [IntervieweePercentage > Rand()] THEN "HIGH", ELSE "LOW"*

\- ... *Left in default state*

n=720

Estimating temporal metrics with distribution model

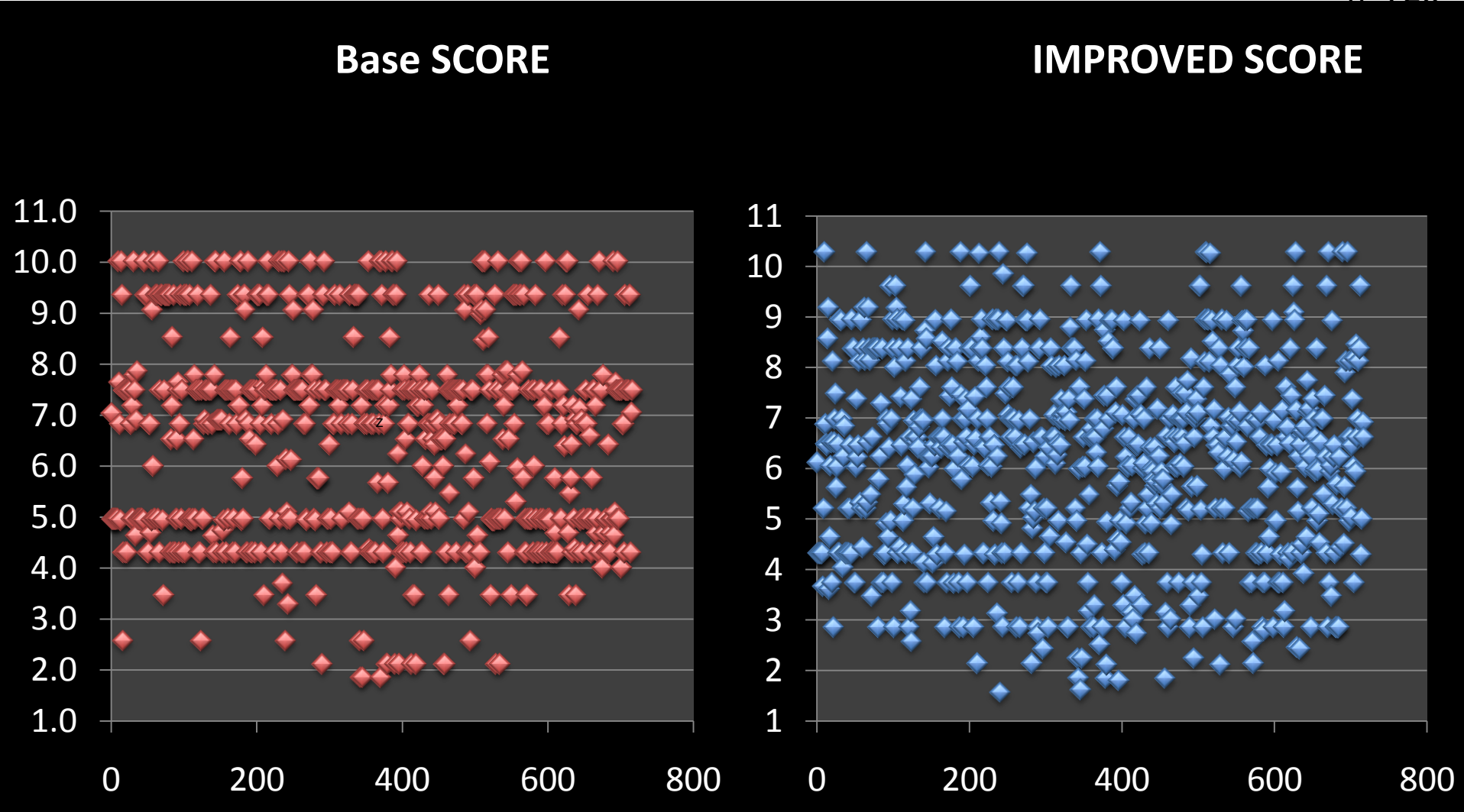


n=720

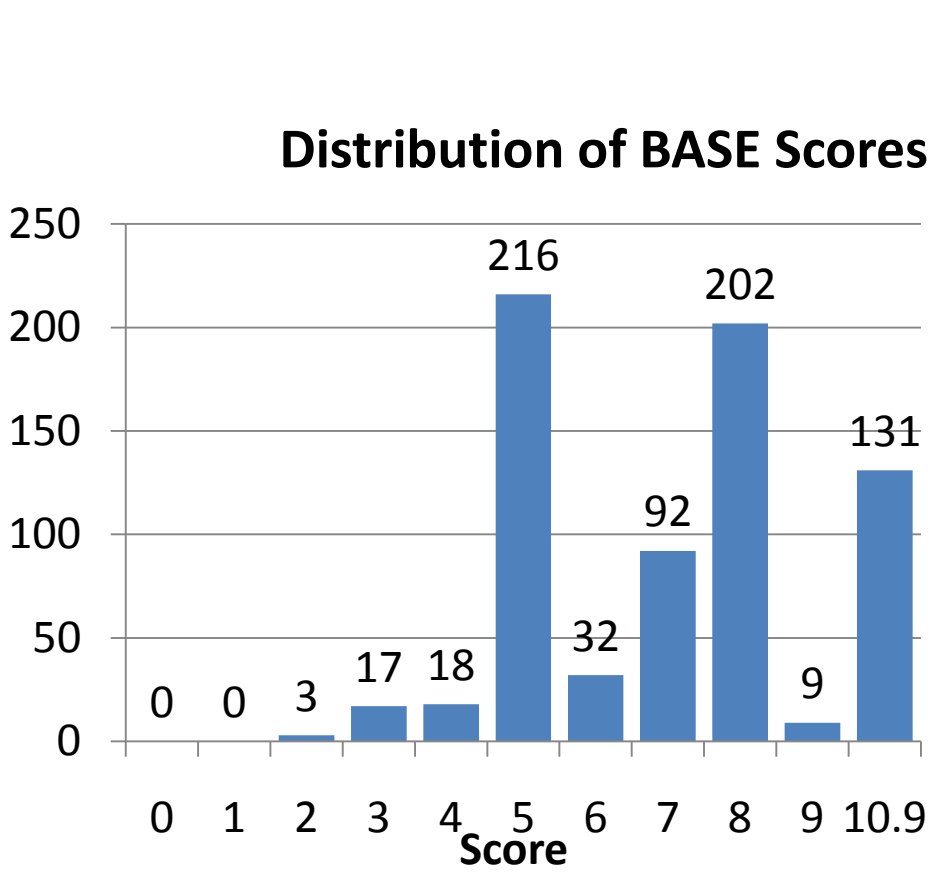
Based on: S. Frei, M. May, U. Fiedler, and B. Plattner, “Large- scale vulnerability analysis,” Proceedings of the 2006 SIGCOMM workshop on Large-scale attack defense, Pisa, Italy: ACM, 2006, pp. 131-138.

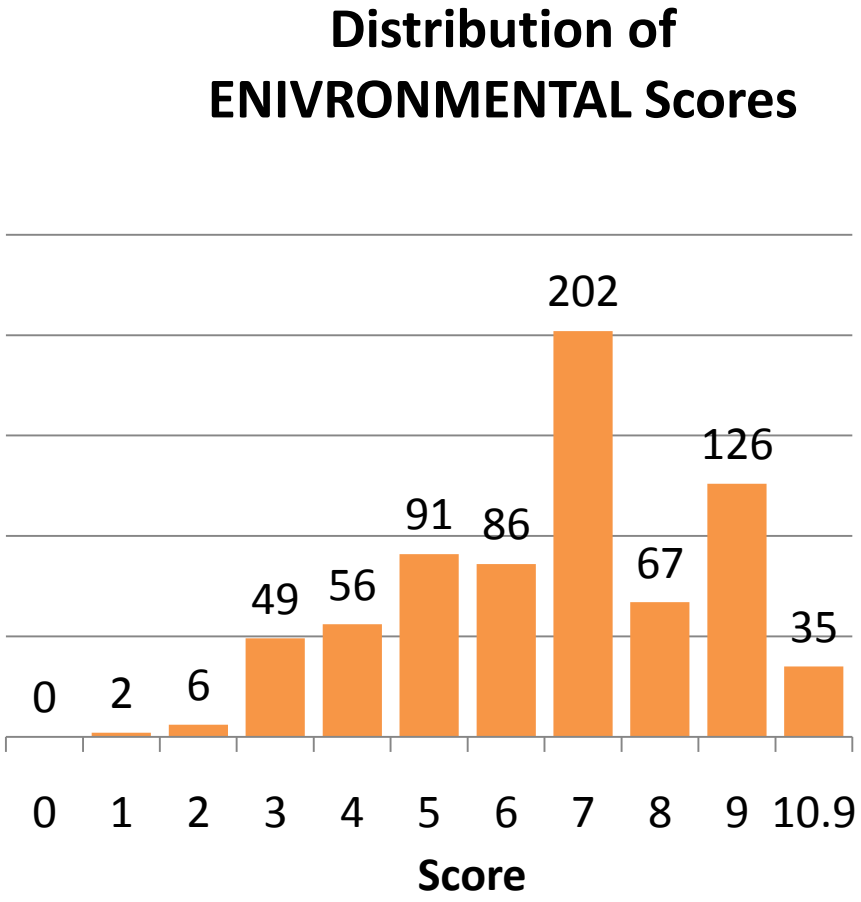
Comparing Base-Scores with environmental score

n=720



Distribution of scores





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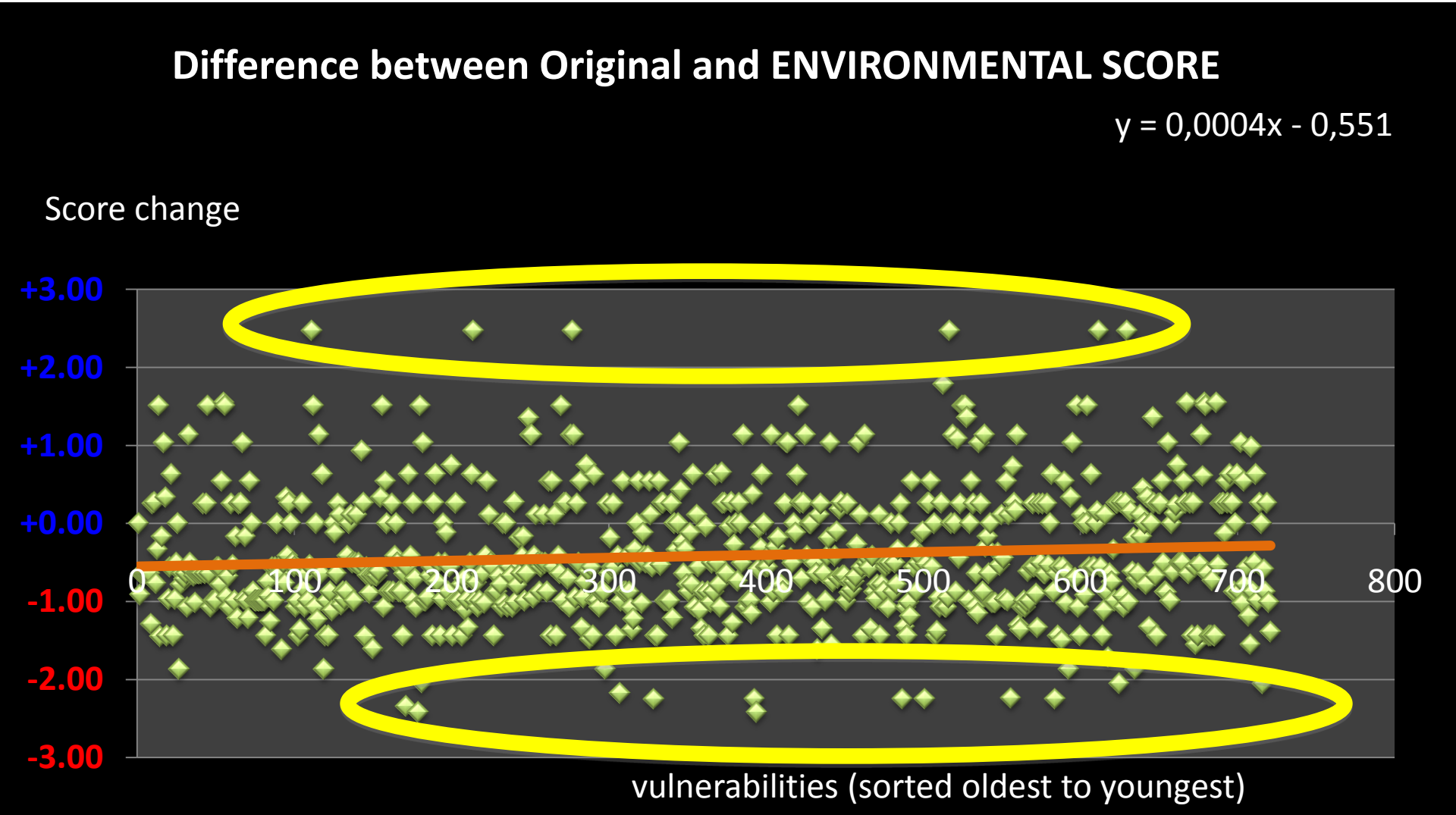
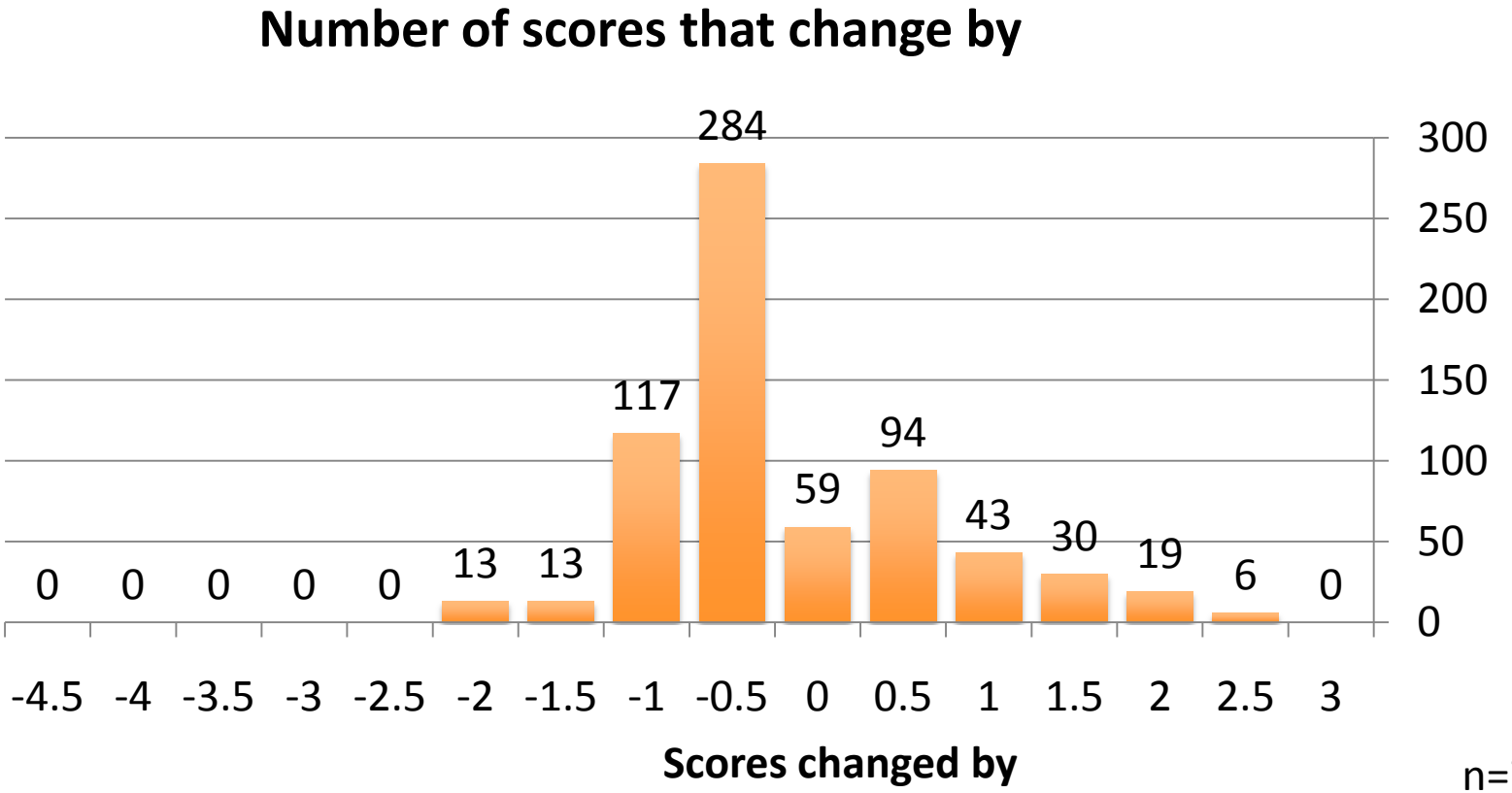
The of context info on scores

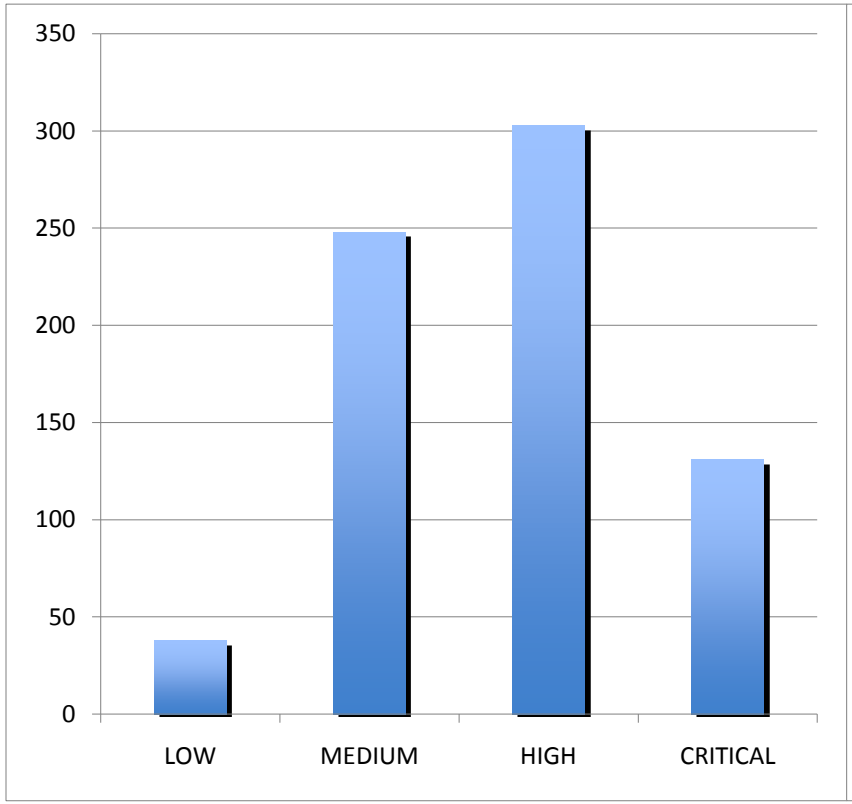


Impact of context info on scores

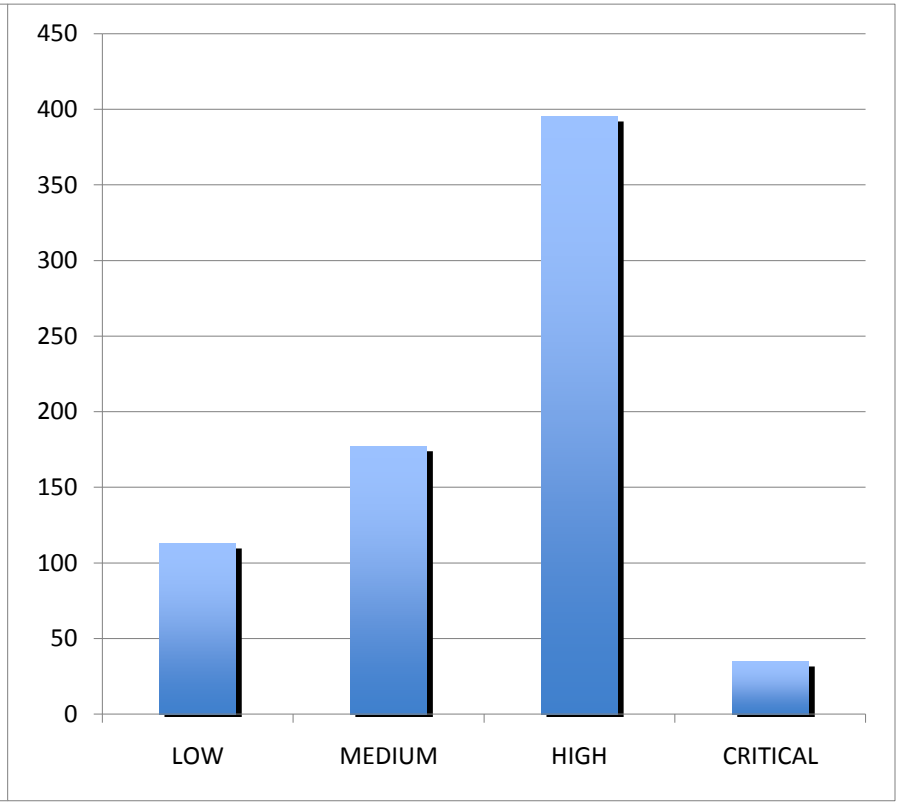


n=720

Impact of score changes on classification



Categorization based only on BASE score



n=720

Based on environmental score

Scores below 5 were classified as ‘Low’ ≥ 5: ‘Medium’, ≥7: ‘High‘ and ≥9: ‘Critical’.

Impact of score changes on anticipated costs

Severity Class (cost factor)	**Scenario A** CVSS Basic Score only # of Vuln	costs	**Scenario B** CVSS Score with Context # of Vuln	costs	**Difference** #	costs
Low (0.25)	38	10	121	30	+83 (+218%)	+21
Medium (1)	248	248	171	171	-77 (-31%)	-77
High (1.5)	303	455	397	586	+94 (+31%)	+141
Critical (3)	131	393	31	93	-100 (-76%)	-300
Total	***720***	***1105***	***720***	***899***		***-215 -19%***

Lessons learned

- CVSS is a powerful tool, if used right
- Using CVSS from sources like NVD scores as-is produces sub-optimal prioritization and categorization results
- Estimation can help to estimate improvement potential

What's next?

- Real world test are underway to compare estimations with actually realized cost savings.

Goal:

- A method to align the security/vulnerability management practices with business goals

Thank you!

- Christian Frühwirth
  - PhD student at Helsinki University of Technology
  - christian.fruehwirth@tkk.fi
- Tomi Männistö
  - Prof. of Software Engineering at Helsinki University of Technology
  - tomi.mannisto@tkk.fi